

## **IMPORTANT NOTICE**

### **FREE CREDIT MONITORING AND RESTORATION SERVICES AVAILABLE**

TO: Participants and Beneficiaries of the I.B.E.W. 292 Health Care Plan  
FROM: The Board of Trustees  
DATE: April 2024

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You may have heard that Change Healthcare, a member of UnitedHealth Group (UnitedHealth), recently experienced a cyberattack. The Trustees have been, and will continue, monitoring UnitedHealth and Change Healthcare's actions to address the effects of the cyberattack on patients, healthcare providers, and pharmacies.

UnitedHealth is now offering **free** credit monitoring and identity theft protection for two years to anyone impacted by the cyberattack (basically at this point anyone who calls to enroll). Individuals can enroll in the free credit monitoring and identity theft protection by calling the dedicated call center at **1-866-262-5342**. The call center, however, will not be able to provide any specific information pertaining to your data.

UnitedHealth reported that although it is not currently able to identify the specific individuals whose data has been impacted by the cyberattack, an initial targeted data sampling revealed that a substantial number of files containing protected health information (PHI) or personally identifiable information (PII) could be impacted by the cyberattack. UnitedHealth, reported, however, that to date it has not seen evidence of exfiltration of materials such as doctors' charts or full medical histories among the compromised data. UnitedHealth believes that it will likely take several more months of continued analysis to identify and notify impacted customers and individuals due to the ongoing nature and complexity of the data review.

UnitedHealth has also established a dedicated website at <http://changeybersupport.com> that you can visit to obtain general information about developments related to the cyberattack.